



ALBUQUERQUE



A Message from SAC-James Langenberg

Greetings from the desk of Special Agent in Charge Jim Langenberg.

Due to the COVID-19 outbreak over the last few months across the globe, many rapid changes have taken place. There have been changes in work life, academic life, family life, and social life. All of these changes can be stressful, and I hope you and your family are doing well and staying healthy. Due to these changes, I want to take a moment and share with you what the FBI continues to do, how we have adjusted our mission to best protect the communities we serve, and what we expect in the coming months. As you know, I typically provide these updates in person, but due to the current operating environment, I want to provide this note within the FBICAAA's newsletter.

First, I want to express my deepest gratitude to all of the medical professionals and first responder's for their tireless efforts, sacrifice, and bravery during this pandemic. These heroes are on the front line every day keeping our communities safe.

Second, be assured, the FBI continues to carry out its important mission of protecting the American people. To that end, we are actively addressing mission critical investigations in our National Security program, our Criminal program, and our Cyber program. We have had numerous successes both in the Albuquerque Division, as well as enterprise wide both domestically and internationally.

While we continue to stay laser focused on our mission, we are also able to ensure the safety of our personnel, their families, and our communities. We have been following the CDC's guidelines, as well as internal FBI protocols, which include staggered schedules, social distancing, and convening virtual meetings, to prevent the spread of COVID-19. My staff continues to be innovative and think outside the box to create solutions which accomplish the mission during these trying and stressful times - this resiliency during a crisis is one of the many traits which makes the FBI who we are. Our personnel are our greatest asset.

In an effort to keep the community and our personnel healthy, I also believed it was necessary to postpone or cancel a variety of non-mission critical programs, including Albuquerque's FBI Citizens Academy, Teen Academy, and other regular community outreach events. Please know I did not take this decision lightly, but your health and my staff's health is paramount. I will continue to closely monitor the evolving operating environment and I will resume these programs when it is safe and appropriate to do so. I will continue to update you on the status of these programs

throughout the year.

Although in-person contacts are limited, FBI Albuquerque continues to remain active on social media and continues to recruit the best and brightest to join our team of Special Agents and specialized professional staff. Two weeks ago, we held a "Live Twitter Chat" to answer the public's questions about FBI careers and hiring initiatives. We are currently accepting resumes for Operational Support Technicians, Paralegal Specialists, Electronics Technicians and Information Technology Specialists. More information can be found on these jobs and others at fbijobs.gov and our FBI Albuquerque Twitter page. Please refer interested candidates to these pages for more information on how to apply.

During this time, I have also received many inquiries about what people can do to help the FBI. Please continue to report fraud or other criminal activities to law enforcement.

This includes any COVID-19 related fraud, which the FBI is monitoring and investigating across the country. Please continue your efforts in caring for your families and your communities. And please keep our medical professionals and first responders in your thoughts. Tough times don't last, and our communities will come through this stronger than ever.

Be Well and Be Safe,

Jim Langenberg



During Public Service Recognition Week, the FBI recognizes all public servants across government. Thank you for all you do to serve and protect the American people. Thank you especially to our FBI and law enforcement colleagues. #PSRW

Congratulations to Tom Jenkins, Treasurer of our Board, he is once again part of Real Estate Advisors (RES), LLC.



Membership Reminder:

Those of you that have already renewed your 2020 Gold Shield Membership, a sincere thank you for your continued service and support with the FBIACAAA!

If you have not renewed or maybe even never been a member, we request you please consider renewing or becoming an FBIACAAA Gold Shield Member! In addition to supporting the mission and objectives of the FBIACAAA! [To pay your dues online, follow this link.](#) If you prefer to send a check, please send it to: PO Box 92142, Albuquerque, NM 87199.

We have a wonderful event schedule planned for 2020, and events exclusive for Gold Shield Members only. Gold Shield Member events include:

- The opportunity to join SAC James Langenberg at a bi-annual informal breakfast to discuss current areas of interest and ask questions.
- Participate in a private tour of FBI Headquarters in Washington, DC as well as the FBI Academy in Quantico, VA.
- Additional special guest speakers throughout the year.
- You will be sent special invites at the discretion of the SAC throughout the year as opportunities arise.

We hope you will consider joining us as Gold Shield Member for \$50 and supporting FBIACAAA in 2020! See what's happening on our social sites.



[Be sure to visit our updated website](#)

Mission

The Albuquerque Citizens Academy Alumni Association is a community-based and supported organization, distinct and separate from the FBI. The association is expected to project a positive image of the FBI in the communities, identify crime problems affecting specific communities, and establish the exchange of information between the FBI and the community.